

Query Response against BID Reference No: AEGCL/MD/T&C/OS/14/08/11/2024/2 Dated: 24/01/2025

Sl. No.	Clause no.	Page No.	Existing bid caluse	Bidders Request/Queries	AEGCL Remarks
1	2- F (Eligible Bidder)	2	DOOR DELIVERY basis as per the site location mentioned in sites of installation.	Will this a Fresh installation of any Upgradation of the existing OS	Fresh Installation
2	4- E Scope of Work	3	Bidder shall ensure backup of important files stored in laptop/desktop as identified by the user of the laptop/desktop and restore the same after successful installation.	Is the backup drive will be available with the Dept. Request as this may / shall be critical data with can not be taking into Bidder's backup drive.	Backup drive will be provided by AEGCL
3	5- C Location of supplies	3	It may be noted that the Chief General Manager (T&C and Communication), AEGCL have full rights to cancel the location for supplies even after calling the offers from bidders but before the issue of supply order to execute the supply by the bidder. The reason for cancellation of supply to any of the locations or all locations would not be disclosed	Request for a clarification- Will the Quantity will be 80 Licence or this may vary during the time of PO / Locations.	Refer clause 27. of the bid document
4	7-A Delivery		The bidder has to deliver and install the items within forty-five (45) calendar days from the date of issue of supply order.	Request to consider the deliver & installation timeline for Sixty (60) Working days from the date of issue of supply order.	No changes
5	N/A	N/A	N/A	To check the compatibility of the Machines, Request to provide the Specification of the Desktop / Laptop where these OS need to install.	List of compitable machines where OS need to be installed will be provided to the sucessful bidder
6	ANNEXURE- I Eligibility Criteria point no 5	10	The Bidder should have a support/Local office in Assam Copy of valid rental agreement / Landline Bill/GST Doc	The Bidder shall provide an undertaking /Self-Declaration that, upon award of the bid, they will open a support/local office in Assam within 30 days.	No changes

Sd/-
CGM(T&C and Communication)
AEGCL